

Privacy Policy

Effective Date: 18.07.2024

Icom Innovation Ltd ("we," "our," or "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you fill out our contact form on our website, www.icom-ai.com. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

1. Information We Collect

When you use our contact form, we may collect and process the following information about you:

- **Personal Identification Information:** Name, email address, phone number, and any other information you choose to provide in your message.

2. How We Use Your Information

We use the information we collect in the following ways:

- To respond to your inquiries and provide the information or services you request.
- To follow up with you after correspondence (live chat, email, or phone inquiries).
- To improve our website, products, and services based on the feedback and information we receive from you.

3. How We Share Your Information

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential.

4. Data Security

We implement a variety of security measures to maintain the safety of your personal information. Your personal information is contained behind secure networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential. Additionally, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

Despite these measures, please be aware that no method of transmitting information over the Internet or storing information is completely secure. Therefore, we cannot guarantee the absolute security of your personal information.

5. Your Rights

You have the right to access, correct, or delete your personal information that we have collected. If you wish to exercise these rights or have any questions about this Privacy Policy, please contact us at hello@icom-ai.com.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our Privacy Policy.

7. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Icom Innovation Ltd Email: hello@icom-ai.com

This Privacy Policy outlines how you collect, use, and protect the personal information of users who fill out your contact form. It also provides users with information on their rights and how to contact you for further inquiries.